

Your 2011 Renewal Action Plan

For plans renewing April 1, May 1, and June 1



It's important that you review the below action items and respond by the relevant deadline. If you have any questions, please contact your broker or account representative.

| Required Actions | April 1 Renewal Deadline | May 1 Renewal Deadline | June 1 Renewal Deadline |
|--|-----------------------------------|-----------------------------------|-----------------------------------|
| <input type="checkbox"/> Choose a new plan and notify us by the relevant date at right. (See 3. <i>You Asked for Change</i>) | February 25 | March 30 | April 28 |
| <input type="checkbox"/> Choose plan-year or calendar-year benefit calculation and notify us by the relevant date at right. (See 8. <i>Amendment to the Sales Agreement</i>) | February 25 | March 30 | April 28 |
| <input type="checkbox"/> Register for BlueEnroll.* (See 6. <i>BlueEnroll</i>) | Starting two weeks before renewal | Starting two weeks before renewal | Starting two weeks before renewal |

*If you do not currently perform your own enrollment and administrative functions, this does not apply.

Contents of Your Renewal Kit

| Left Side of Folder | Right Side of Folder |
|---|--|
| <ol style="list-style-type: none"> Striking a Balance – An overview of our plans and services It's Time to Choose a New Health Plan – Moving from your current plan to a new plan You Asked for Change – A side-by-side comparison of our plans Optional Products and Services – A summary of additional products available Plan Pairing Options – Tells you which plans may be offered together BlueEnroll – A summary of our new online enrollment tool | <ol style="list-style-type: none"> Rate Information Amendment to the Sales Agreement – Choose plan-year or calendar-year benefit calculation here Group Activity Report Consumer Spending Account Information Healthcare Reform Overview – Explains how the federal law affects you Enrollment Form for Dependents to Age 26 Medical Coverage Extension Form Premier Formulary Preferred Drug List Specialty Drug List Legal Requirements and Disclosure |